GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:1454
ANSWERED ON:03.08.2005
DISCONNECTION OF TELEPHONES IN J & K
Shaheen Shri Abdul Rashid

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether telephone connections are disconnected for non-payment of dues, without informing the subscribers in Jammu & Kashmir;

(b) if so, the steps taken by the Government in this regard; and

(c) the number of telephones disconnected/re-connected after making the payment during the last one year in J&K, circle-wise?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) No, Sir. As per the policy guidelines, field units have to ensure that before telephones are disconnected for non payment, subscriber is informed about the outstanding dues through a telephonic reminder/Interactive Voice Response System (IVRS).

(b) Does not arise in view of (a) above.

(c) During last one year 121759 telephones were disconnected and 110695 were reconnected after receiving payments in J&K Circle.